

ROBERT BERGER, MANILAQ ASSOCIATION OF ALASKA

COMMUNICATION IS CRITICAL IN REMOTE ALASKA

For over 30 years, Maniilaq Association has provided health, tribal, and social services to approximately 7,500 residents of rural Northwest Alaska. Robert Berger is the Director, Facility Support Services, of the association's health center, which offers state-of-the-art, top quality primary care to these residents. The nearest health care facility that isn't a critical access hospital is over 600 miles away.



Government officials provided the association with 12 Globalstar fixed satellite phone systems, one for each of their clinics. The only way to get from clinic to clinic in this road-less region of Alaska is by air or snow machine – so in times of emergency, seamless communication is critical. Robert traveled to each of the eleven villages after installation and tested each of the phones himself. “I was extremely pleased to find that each phone worked perfectly with zero communication delays,” commented Berger.

GLOBALSTAR OFFERED SUPERIOR COMMUNICATIONS SYSTEM IN TIME OF NEED

There was a recent snowstorm in Point Hope and their clinic lost routine communication services to the outer communities. They were able to communicate with each other via the Globalstar system. Robert stated that Globalstar's phones offer better coverage and that at the end of the day, they provided a superior communication solution for their needs.

Robert also has 11 Globalstar mobile satellite phones, that he uses for their portability as he and his staff travel into remote Alaska; even during blizzard conditions it is imperative that they be able to communicate.

Berger remarks, “I have had a phenomenal experience with Globalstar. Their products work where and when you need them and offer excellent communication abilities.”

CONVINCING CHARACTERISTICS

The following were noted characteristics of Globalstar's products that Berger has been impressed with:

- Zero communication delays
- Better coverage
- Portability of the Globalstar mobile satellite phone handsets
- Trusted to work where and when you need them to
- Superior communications system all around

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— Robert Berger, Director, Facility Support Services

For more information on **Globalstar** devices, visit: **Globalstar.com**

Globalstar products are distributed in the US by Globalstar Inc., a company that offers satellite voice and data services to commercial and recreational users in more than 120 countries around the world. For more information, visit **Globalstar.com**.